Family Chat Instructions and Tips!

Choosing a Screen Name

When choosing a screen name, it is best to not use your email address. The transcripts WILL be posted online, so others will have access to your screen name.

Understanding that the transcripts will be posted online, please do not post any personal information about yourself or your student during the chat. If you would like to talk with someone more specifically, you can invite them to join a “Private Chat Room” as the contents of these rooms is not published online.

The Chat Screen

The Lobby is where general questions are asked. New Student and Family Programs staff will be in the lobby to facilitate the questions.

Once you “Add More Chatrooms”, you will see the tabs appear beside the “Lobby” Tab. You can then toggle between.

Click here to find the departments in their specific chat room. Here, you will be able to ask departmental questions.

When chats get busy, disabling auto scroll can allow you to follow the conversation at your own pace.