

# Online Family Chat - Main Lobby

Tuesday, October 4, 2016

familychatadministrator(Arie\_NewStudentFamilyPrograms): Thank you for joining us for our Family Chat today! We will get started in about 10 minutes!

familychatadministrator(Arie\_NewStudentFamilyPrograms): Good Morning Everyone! Thank you for joining us today! We have some great campus partners on the chat today. If you have specific questions for Housing, Advising, the Student Health Care Center, or want to hear from one of our students, please click the "Add More Chatrooms" tab on the top righthand corner of your screen to join those specific chatrooms.

karenfrank: Tara.

karenfrank: Tara Can you tell me the preferable on campus housing choices for sophomores.

familychatadministrator(Arie\_NewStudentFamilyPrograms): Hi Karen, Tara is in the Housing chatroom, so if you join there, she will be able to answer you there!

karenfrank: Thanks.

karenfrank: how do I do that. I tried clicking on her name. I'm new to this

karenfrank: I think I got it.

familychatadministrator(Arie\_NewStudentFamilyPrograms): You can click the "Add More Chatrooms" tab on the top righthand corner of your screen to join the other rooms!

ckchase: .

priviti: When do midterms begin?

Hyltonfam: is there any audio? anything to click to hear the tips on how to help our kids during midterms?

familychatmoderator(Shahreen\_campusdiplomat): @priviti midterms range depending on the class! October is usually a busy time for midterms in general but each class is different.

priviti: How are most professors with accommodating students who might have a conflict during normal office hours? Will they make time to meet with a student at an alternate time?

familychatmoderator(Shahreen\_campusdiplomat): Yes! @hyltonfam, the best way to be prepared during midterms is time management. Knowing how to study is helpful but being prepared in advance is the best. I would really stress that during midterms, you encourage your student to get enough sleep and eat. I know lots of students get too focused on studying and miss meals or pull all nighters.

mehall1: Is there audio?

familychatmoderator(Shahreen\_campusdiplomat): @priviti, most professors will be very helpful. If you can't go to office hours they will usually give alternate times to meet. They will usually ask for the students' schedule too.

familychatmoderator(Shahreen\_campusdiplomat): @mehall1, I'm sorry there is no audio :(

bunnmr: How soon are mid term exam grades posted and how do students find out their exam score?

familychatmoderator(Shahreen\_campusdiplomat): @bunnmr, that also depends on the professor. If it is a scantron, grades are usually up in a few hours or the next day. If it is a written exam, it can take about a week to get scores back.

familychatmoderator(Shahreen\_campusdiplomat): Usually it has never taken me longer than a week to get exam grades back!

dsandoval6: Do all online classes also have midterms? If so, are those exams also online or are they held in a central location for everyone to take at the same time?

amywac64: What is a positive way to encourage my freshman who is a total A student - graduated Valedictorian from High School and a perfectionist to keep a positive outlook and not to be overwhelmed by her first year of college and Exams??
<b>familychatmoderator(Shahreen_campusdiplomat): @dsandovalo6 online classes usually have midterms but I have had online classes where there was only one final at the end of the semester. It usually depends on the program but for the most part there are midterms and assignments just like any other class. Online classes have online exams, the only exception I know of is Statistics which had students going to a lecture hall to take the tests.</b>
amywac64: Also, what is this I hear about the students can drop the lowest exam grade? Is that for all courses or just certain courses?
MGUELLER01: Since we are an out of state Gator family, what is the best way to support our first year student during exam time besides an exam care package? Are there any stress buster activities hosted on campus during midterms and final exams? Do the academic departments hold some additional tutoring opportunities to prepare for the exams?
<b>familychatmoderator(Shahreen_campusdiplomat): @amywac64, in certain classes (usually large ones) you can drop lowest exam grades! But those are usually for general education first year classes, not much in smaller ones.</b>
<b>familychatmoderator(Kayleigh_NewStudentFamilyProgr): @amywac64: University life is a huge transition for all students. And there are definitely a lot of a highs, and lows. You can encourage your Gator by reassuring that they are in the right place, and a lot of people are experiencing stress as well. Also, remind them to use some stress management strategies by perhaps exercising and getting plenty of rest. And just like @Shahreen_campusdiplomat said, time management is key to a successful semester. If they would like to talk to someone, then they can contact someone in the Care Area in the Dean of Students Office. Remember, that Every Gator Counts to us!</b>
JLitt9: What are the dates for mid term exams, please?
dsandoval6: Are all midterms held in the evening?
<b>familychatmoderator(Shahreen_campusdiplomat): @Jlitt9, midterms vary for all classes! October is usually when most exams take place.</b>
<b>familychatmoderator(Shahreen_campusdiplomat): @dsandoval6 no, they vary as well. A lot can be at night (for large classes) but they are also in class or online.</b>
<b>familychatadministrator(Arie_NewStudentFamilyPrograms): MGUELLER01, This is a great question! Care packages are always a good idea! We also have stress-buster activities on campus as well. There is a de-stress study fest that takes place, and Off Campus Life brings puppies to the Plaza of the Americas for students to play with! Rec Sports also hosts a Midnight Fun Run for students during the spring semester exams. These are just a few examples! As for tutoring, some professors will host exam review sessions, but tutoring is available all semester (and should be utilized early!)</b>
amywac64: At night as in as late as 8:30 or later?
<b>familychatmoderator(Shahreen_campusdiplomat): @amywac64 Yes! They mostly start at 8 PM and you have an hour and a half to complete the exam.</b>
amywac64: Can you refresh my memory on what % balances final grades?
JLitt9: My student had an 8pm exam on a Friday evening recently. better than spending Friday night in the library?

<b>familychatmoderator(Shahreen_campusdiplomat): @amywac64 that also varies for class! For some classes, you need a 93 to get an A but the grade scale depends on the professor. Does that help answer your question?</b>
amywac64: Yes - thank you
<b>familychatmoderator(Shahreen_campusdiplomat): @Jlitt9, for larger classes it can be difficult to accommodate all of the students in them. Sometimes the exams can only take place on Friday night but I know this does not happen with all classes.</b>
dsandoval6: If we have to leave this chat, is there a way to view it after it's over?
<b>familychatmoderator(Shahreen_campusdiplomat): @dsandoval6 yes! The transcripts get posted next week on the Family chats page that is linked in your email!</b>
dsandoval6: Thank you!!!
<b>familychatmoderator(Shahreen_campusdiplomat): No problem!! @dsandoval6</b>
Hyltonfam: yeah! I was copy & pasting like crazy :)
jamierenae: sorry for coming in late. I have a question and I apologize if it has been asked before. Is it standard that all exams are given that late in the evening? My student doesn't seem bothered by it but of course as a parent I am thinking after a long day of classes having to do an exam as late as 8:30 pm has to be exhausting. Personally my brain would be fried :)
MGUELLER01: Where on your website are the activities listed for the de-stress study fest? Are any of the moderators familiar with Midnight Cookies Company there in Gainesville? They deliver fresh, warm baked cookies to students in the evenings during study times and such. What a pick-me-up for the students, but I didn't see any reviews online.
<b>familychatmoderator(Shahreen_campusdiplomat): @jamierenae no problem at all. Only large classes such as Chem 1 or Calculus 1 are given around 8PM so most other class exams are during normal class time. Usually class is canceled that day to help students have more time to study and since these classes are usually only 50 minutes, students need more time to take the exams anyway. It can be tiring to study all day and then take the exam at night but I think that happens to give students more questions and time on the exam itself.</b>
musicmomme: silly question, do students need to put their on campus/dorm address as their local address on record? I believe there is a hold showing up on my daughters file and I think it has something to do with a missing address.
<b>familychatadministrator(Arie_NewStudentFamilyPrograms): @MGUELLER01, <a href="https://www.union.ufl.edu/Resources/DeStressStudyFest">https://www.union.ufl.edu/Resources/DeStressStudyFest</a> has the information, but they haven't updated their dates yet for this semester.</b>
Vanb123: When are the midterms starting , thank you
<b>familychatmoderator(Shahreen_campusdiplomat): @musicmomme, students do have to update their campus and permanent address every semester on One.UF.</b>
<b>familychatadministrator(Arie_NewStudentFamilyPrograms): As for Midnight Cookies, I have heard a lot of families love them. They do get pretty busy, but have created a call-ahead system for families wanting to send them to students.</b>
<b>familychatmoderator(Shahreen_campusdiplomat): @vanb123 midterms are different for each class! October is the month for midterms so it could be sometime this week or even later on in the month!</b>
Vanb123: Thank you
<b>familychatmoderator(Shahreen_campusdiplomat): @vanb123 you're welcome :)</b>

JLitt9: I am told by an upper class parent that student grades, attendance, etc. during the semester can be accessed online within one of the portals (ie myUFL login). any guidance here?
musicmomme: Thank you Shahreen. I don't think my daughter did that. I will lether know. Is there any other items that you could think of that may slip through the cracks? I want to be sure she does not have any holds at registration time.
<b>familychatmoderator(Shahreen_campusdiplomat): @jlitt9, students can see their grades for most classes on UF elearning. It updates their attendance and assignments for grades.</b>
<b>familychatmoderator(Shahreen_campusdiplomat): @musicmommee, if she has holds there is a link on the upper left on ONE.UF that says "holds," and it will tell her exactly what she needs to do! If she updates her address she should be fine but if it is an advising or bursar hold she will have to go in to see what they need.</b>
musicmomme: OK thank you again Shahreen, I will let her know.
<b>familychatmoderator(Shahreen_campusdiplomat): No problem! :)@musicmomme</b>
GatorNation: Any ideas on what this hold may be? High School and Dual Enrollment transcripts have been sent multiple times within the past three months.You may not register because you have outstanding high school or college transcripts, or other admissions credentials that are needed to finalize your admission. Please contact the institution to request an official copy of your transcript to be sent to the Office of Admissions, 201 Criser Hall. If you have any questions, please call (352)392-1365.
<b>familychatadministrator(Arie_NewStudentFamilyPrograms): @GatorNation, have your student call to see what might be happening and which transcript might be missing.</b>
BlairF: hello - any recommendations for a good plan of action for mid term prep - other than the obvious?
Hyltonfam: Is it really true freshmen need to be concerned about their housing NOW for NEXT year? We just visited my daughter for family weekend & she said as if midterms weren't enough to stress about, kids were talking about who they were going to room with next year & if they needed to be putting deposits on apartments off campus? She doesn't have time now to be looking at apts & thinking about all that! She said she thought it would be convenient to just stay on campus in a dorm again next year. What percent of sophomores stay in dorms & where would the best choices be (apart from where freshman would be housed)?
<b>familychatmoderator(Shahreen_campusdiplomat): @BlairF, good plan of action always is to be prepared and get sleep. But things students forget is that they have tons of resources for midterms. Even if professors do no post a study guide, they will always send you more resources to help you study well such as links or powerpoints. Using those resources rather than memorizing chapters in a book will be a better use of time. Another piece of advice would be to not stress. A lot of students get stressed, drink too much coffee to stay up all night, miss meals and then cram. Cramming isn't really the solution especially if you haven't slept in 24 hours. I would encourage them to get rest and be calm going into a test. Also to email the professor with any questions they have! Even if they send six-seven emails in a day, I have never had a pro</b>
<b>familychatmoderator(Shahreen_campusdiplomat): @hyltonfam, the housing chat room can take that question for you!!</b>
<b>familychatmoderator(Shahreen_campusdiplomat): @BlairF, sorry it cut me off! I was saying that I have never had a professor complain that I asked too many questions. They will answer as much as they can.</b>
BlairF: thank you
<b>familychatmoderator(Shahreen_campusdiplomat): no problem, hope that helped! @BlairF</b>

riwisa: Hello,
riwisa: Is anyone around?
<b>familychatmoderator(Shahreen_campusdiplomat): I'm here! @riwisa</b>
Ann3934: I'm here too!
riwisa: Hi. I'd just like to set the record straight, with our son's case exposed during the previous chat, where apparently his wallet had been stolen. Well, the fact is the wallet was left inadvertently at a food store, and they called to retrieve it. I sincerely apologize for any misunderstanding, and am very grateful for the great team environment and companionship spirit lived in the campus.
<b>familychatmoderator(Kayleigh_NewStudentFamilyProgr): @riwisa I'm so glad that it worked out. Thank you for the update and I'm glad everything turned out okay!!</b>
<b>familychatmoderator(Shahreen_campusdiplomat): Just an update, Spring 2017 registration starts soon! Make sure your student has cleared his/her holds and has been to advising to make sure they know which classes to register for or any general academic advising help! Academic advising moderators are also one of the chat rooms here if you have any questions about it :)</b>
riwisa: Thank You! and regards!
Jags_Fan: How would they be able to decide on summer classes as a transient at another college--as in who does he talk to and when?
<b>familychatmoderator(Shahreen_campusdiplomat): @Jags_Fan he can speak with an advisor about that! It would be best to talk as soon as he can so he knows early on about anything he has to do or any paperwork to fill out.</b>
Jags_Fan: Thanks!
riwisa: On another subject, we have received a couple of checks for Pell, and other grant/loan program, and had been calling the financial aid office, but have been unable to talk to our financial advisor, Mr. Dylon Dunn. Is there any other way to contact him. i.e. e-mail or so?
<b>familychatmoderator(Shahreen_campusdiplomat): @riwisa, I am sorry you haven't been able to reach him! His email is dillondunn@ufl.edu and your student is always encouraged to stop by Criser Hall between 8-5 to speak with another financial aid advisor.</b>
riwisa: Thanks a lot, and bye.
<b>familychatadministrator(Arie_NewStudentFamilyPrograms): Hi everyone, we have about 10 minutes remaining in our chat today! We are happy to answer any last questions you have before we sign off for the afternoon!</b>
<b>familychatmoderator(Shahreen_campusdiplomat): Bye, hope I was of help! @riwisa</b>
Hinesrj1@gmail.com: I missed the conversation. Is there any way to see a recap?
<b>familychatmoderator(Shahreen_campusdiplomat): @Hinesrj1@gmail.com, transcripts of this will be posted next week!</b>
Hinesrj1@gmail.com: Where can I find them?
<b>familychatmoderator(Shahreen_campusdiplomat): @hinesrj1@gmail.com, on the Family Chat website! Here is the link! <a href="https://www.dso.ufl.edu/nsfp/families-nsfp/chats">https://www.dso.ufl.edu/nsfp/families-nsfp/chats</a></b>
<b>familychatmoderator(Shahreen_campusdiplomat): It didn't link but if you google Family Chats UF, it will come right up!</b>
<b>familychatadministrator(Arie_NewStudentFamilyPrograms): Thank you for joining us today! Have a great rest of your Tuesday and GO Gators!</b>

## Online Family Chat - Academic Advising

Tuesday, October 4, 2016

mrkmak: My daughter wants to change her major but doesn't know if she should have the existing college handle the advising for next semester or the one she'll be changing to - and she's not sure how to make the change to begin with.

**familychatmoderator(Nicole\_advisor): @mrkmak: Great question. I highly recommend she reach out to the advisor in the college she'd like to change to- they can discuss the major change process as well as what classes to take for Spring**

**familychatmoderator(Nicole\_advisor): @mrkmak: The contact information for each college's advising office is at this link: <http://www.ufadvising.ufl.edu/advisors.aspx> . Some college will have assigned advisors while others will have general advisors for all students in the college.**

mrkmak: That was where I was headed next - if I recall at Preview, she was short on math or science for declaring the major, but should have it after this semester (of course grades won't be in yet when registering) could that still be a problem? Possible to get advising for appropriate major track even if she might have to physically wait to change it until grades/prereqs met?

**familychatmoderator(Robyn\_Advisor): Hi everyone, my name is Robyn Firth and I am an Academic Advisor within the College of Liberal Arts and Sciences. Please let us know if you have any questions! We are happy to help.**

musicmomme: Hello I was wondering when do midterms start/end and does every course have a midterm exam? Also when do the students start to choose classes for next semester? Thank you.

**familychatmoderator(Nicole\_advisor): @mrkmak: Without knowing more about her specific situation, it's hard to say. If she can reach out to the advisor in the new college, they can tell her if she's be able to change now or, if she can't change now, what she'd need to take in the future to get on track.**

Floridagatorgal: I believe that I saw somewhere that Spring 2017 registration will begin in late October. Can you tell me what those dates are please and what step(s) my son should take before registration so that he is well versed and comfortable with the process?

**familychatmoderator(Nicole\_advisor): Hi All! My name is Nicole Raymond and, like Robyn, I'm also an academic advisor in the College of Liberal Arts and Sciences.**

**familychatmoderator(Nicole\_advisor): @floridagatorgal: Each student has a specific registration time, based on their credit hours. Students can check their time using the Registration Prep button on [student.ufl.edu](http://student.ufl.edu)**

**familychatmoderator(Robyn\_Advisor): @musicmomme: There are no hard timeframes for midterms and each course handles them differently. Some courses will have written exams and some will have papers. Some courses may have no midterm at all! I would encourage your student to review their course syllabus for more information. Students can advance register (choose their spring courses) beginning October 31st, although your student will be assigned a specific date by the registrar's office when they can officially begin choosing.**

musicmomme: Thank you Robyn!

**familychatmoderator(Nicole\_advisor): @floridagatorgal: The Spring 2017 schedule will post this Friday (October 7th) so I'd recommend he review the schedule and take a look at the class offerings. He should also review his degree audit on [student.ufl.edu](http://student.ufl.edu) and I'd encourage him to talk with an advisor if he has any questions about what classes to take!**

mrkmak: Since you're both in Liberal Arts & Sciences, do you know if advising for Animal Sciences majors have a specific advisor? Website seems to have a long list of names...

**familychatmoderator(Robyn\_Advisor): @mrkmak: You can find information about Animal Sciences at <http://cals.ufl.edu/students/undergraduate-majors-contacts.php> advisor would be Dr. Sandra TenBroeck**

dslbur: Is Admissions the only department who can award class credit for AP scores?

**familychatmoderator(Nicole\_advisor): @dslbur: Admissions would be the department that receives the AP scores and posts them to a student's account**

musicmomme: If my daughter ends up wanting to drop her calculus class will it just appear as a W if she drops by a specific date? Also if by dropping a course it puts her under 12 credits would that effect anything critical or be a problem (she does not receive financial aid)?

**familychatmoderator(Nicole\_advisor): @dslbur: The catalog outlines what credits will be earned based on what scores. You can see the 2016-2017 AP score chart at this link:**

**<https://catalog.ufl.edu/ugrad/current/advising/info/AP-examination-credit-info.aspx>**

alineom: If my son was closed out of the Intro to Engineering class this fall, what are the chances of getting in for Spring? Is there a way to get preference?

**familychatmoderator(Nicole\_advisor): @alineom: Admittedly I'm not too sure, so I'd have him check with his Engineering advisor to see what they recommend**

**familychatmoderator(Robyn\_Advisor): @musicmomme: Does your student need calculus as a major course? She should speak with an advisor to make sure she will remain on-track for her major if she needs calculus to complete a tracking requirement. If after speaking with an advisor she decides to drop the course, she will get a "W" on her transcript (which will not affect her UF GPA) and will still be fee liable for the course. She will need to make sure she drops the course by no later than November 21st. We do recommend that students speak to Student Financial Affairs if they are going under 12 credits to ensure it does not affect their fin aid status. She can contact them at (352)392-1275.**

karenfrank: My son is struggling with Chem and Calc. Frustrated since I've heard parents on the parents page stating that their kids got a 5 on AP calc exam and still took calc one and is struggling. Doesn't make sense to me if the national standard says they have mastered this class why do they make it so difficult that even those kids are having issues. My son wants to go to dental school and these classes can make or break it.

Floridagatorgal: Do the students in the College of Liberal Arts and Sciences have an assigned advisor and, if so, how do they find out who that is and make an appointment with them specifically?

karenfrank: With my son wants to take chem 2 over the summer elsewhere instead of on campus next semester, if he passes, how do I find out what colleges up in NJ will be acceptable classes to transfer to Florida

**familychatmoderator(Robyn\_Advisor): @Floridagatorgal: CLAS students can see any advisor in the Academic Advising Center. They can either schedule an appointment or walk-in Monday-Friday between 8:00am-11:30am and 1:30pm-4:30pm. They can call us at (352)392-1521 to make an appointment. Once they have seen an advisor, they can always request to see that advisor again or speak with someone new.**

<p><b>familychatmoderator(Nicole_advisor): @karenfrank: Sorry to hear that your son is struggling in Chem and Calc. Those classes can certainly be challenging, and I understand the frustrations. The curriculum at UF is meant to be rigorous, which definitely helps prepare our students (particularly our pre-health students) as they are preparing for graduate programs. We do try and provide as many resources as we can. If he hasn't done so already, I highly recommend he try the tutoring offered by UF. He can find more info at this link: <a href="https://teachingcenter.ufl.edu/">https://teachingcenter.ufl.edu/</a></b></p>
<p>musicmomme: Thank you again Robyn. She is hoping not to have to drop it but it has been a rough start in that course. Yes it is for her major so it would be a tracking requirement. I believe it's the only math class for her major so if worse case scenario she has to drop, could she take it again second semester to get back on track? I am still learning a lot!</p>
<p><b>familychatmoderator(Robyn_Advisor): @karenfrank: Your student will need to complete a transient student application before he takes a course over the summer at an out of state institution. Your student can find the form on the registrar's website at <a href="http://www.registrar.ufl.edu/pdf/transient.pdf">http://www.registrar.ufl.edu/pdf/transient.pdf</a>. They will need approval before registering for the course in NJ.</b></p>
<p>mrkmak: Thank you both! Already sent her the advisor's contact and email and now up to her to follow through!</p>
<p><b>familychatmoderator(Robyn_Advisor): @musicmomme: She should come speak with an advisor since the tracking requirements are different for each of our majors, it is best she gets all the information she needs.</b></p>
<p>alineom: My son is having the same issue as karenfrank's. Seems calc exams test them on material yet to be covered, rather than material already taught. Seems a bit unfair, but I guess they wouldn't be at UF if they couldn't handle it.</p>
<p>musicmomme: Thank you Robyn, hoping she will not have to drop. She is studying hard and also signed up for study edge so hopefully she will end up with a better grade on her second calc test.</p>
<p>ckchase: Sounds like a silly questions but do all classes have midterms? Daughter has only mentioned two out of the 5 classes so wondering if the other 3 will be a surprise for her?</p>
<p><b>familychatmoderator(Nicole_advisor): @alineom: If he hasn't done so already, the UF Teaching Center offers great test reviews for Calculus. More info at this link: <a href="https://teachingcenter.ufl.edu/tutoring/test-reviews/">https://teachingcenter.ufl.edu/tutoring/test-reviews/</a></b></p>
<p><b>familychatmoderator(Robyn_Advisor): @ckchase: Each course handles midterms differently. Some courses will have written exams and some will have papers. Some courses may have no midterm at all! I would encourage your student to review their course syllabus for more information.</b></p>
<p>GatorNation: What is the breakdown for credit for being a freshman, sophomore, etc?</p>
<p><b>familychatmoderator(Robyn_Advisor): @musicmomme: Give your student our best of luck! Let her know we are here if she needs any guidance or assistance.</b></p>
<p><b>familychatmoderator(Nicole_advisor): @GatorNation: 0-29 for freshman, 30-59 for sophomores, 60-89 for juniors, 90+ for seniors</b></p>
<p>karenfrank: My son did start going to study edge. Hopefully that will help. He went to see professors at office hours many times only to come across a huge line and had a couple minutes to ask questions. Thank you for the link to other tutoring help. What kind of tutoring is this? 1:1 private, group? Thank you</p>
<p>ckchase: Does the UF teaching Center have tests for other subjects than Chem &amp; Calc?</p>
<p>musicmomme: Thanks again Robyn, I will let her know!</p>
<p>GatorNation: Thank you!</p>

<p><b>familychatmoderator(Robyn_Advisor): @ckchase: The tutoring center does provide private and group tutoring for many subjects. Here is a link to the schedule: <a href="https://teachingcenter.ufl.edu/tutoring/tutoring-schedule/">https://teachingcenter.ufl.edu/tutoring/tutoring-schedule/</a></b></p>
<p>ckchase: Thanks!</p>
<p><b>familychatmoderator(Nicole_advisor): @karenfrank: They've got a variety of tutoring options, and the Office of Academic Support also has free 1 on 1 and small group tutoring: <a href="http://oas.aa.ufl.edu/programs/tutoring/">http://oas.aa.ufl.edu/programs/tutoring/</a></b></p>
<p>Hyltonfam: How is the best way to get an advisor more specifically for pre-health (pre-med)? Is it possible to make an appt with the applied physiology kinesic major since my daughter didn't attend that session, but thinks that might be a better fit for her than chemistry (which is her major currently)?</p>
<p><b>familychatmoderator(Robyn_Advisor): @Hyltonfam: Your student can speak with a pre-health (pre-med) advisor by calling our office and requesting a pre-health advisor at (352)392-1521 or by emailing <a href="mailto:prehealth@advising.ufl.edu">prehealth@advising.ufl.edu</a> and can find more information on their webpage at <a href="http://www.advising.ufl.edu/prehealth">www.advising.ufl.edu/prehealth</a>.</b></p>
<p><b>familychatmoderator(Robyn_Advisor): @Hyltonfam: The academic advisor for the APK program is DeEtta Rhodes and her contact number is (352) 392-0584.</b></p>
<p>GatorNation: When does the Excess Hours Surcharge take effect?</p>
<p>alineom: What is the best way for pre-prof students to obtain volunteer experience?</p>
<p>dandmpearce@yahoo.com: My daughter is an English major interested in PreLaw. Are there any recommendations of a Minor to pursue that would help her on this track?</p>
<p><b>familychatmoderator(Nicole_advisor): @GatorNation: Great Question. The excess hours surcharge doesn't take affect until students attempt more than 110% of the credits required for their degree (typically 132 credits for a 120 credit degree program). Keep in mind that credits a student brings in prior to graduating high school (like AP, IB, AICE, dual enrollment) are exempt and don't count towards this excess hours total.</b></p>
<p><b>familychatmoderator(Nicole_advisor): @alineom: Our pre-health website has a great handout for information on shadowing: <a href="https://www.advising.ufl.edu/pre-health/apply/prepare/extracurricular-preparation/">https://www.advising.ufl.edu/pre-health/apply/prepare/extracurricular-preparation/</a></b></p>
<p>karenfrank: My son was also thinking about switching to a health science major. I have spoken before to the advising office at liberal arts and sciences. They were very helpful. I attempted to call the pre-health or health science dept because my son is considering switching. I had some questions. Whichever one I called, they said they only take face to face appointments. Could that be correct? My son did go in and speak with them but I had some questions myself.</p>
<p><b>familychatmoderator(Robyn_Advisor): @dandmpearce@yahoo.com: There is no one minor that I would suggest. For Law School admissions, it is less important what major or minor is declared and more important that your student is taking coursework that is challenging in reading, writing, and critical thinking. All of which can be accomplished with an English degree. We do however have a list of courses that would also help her in these skills on our webpage at <a href="https://www.advising.ufl.edu/pre-law/advising-services/academic-preparation/">https://www.advising.ufl.edu/pre-law/advising-services/academic-preparation/</a>.</b></p>
<p><b>familychatmoderator(Nicole_advisor): @alineom: They've also got contact links for local hospitals with info on how to shadow there: <a href="https://www.advising.ufl.edu/pre-health/pre-health-resources/pre-health-links/shadowing/">https://www.advising.ufl.edu/pre-health/pre-health-resources/pre-health-links/shadowing/</a></b></p>

<p><b>familychatmoderator(Robyn_Advisor): @karenfrank: If your student would like to make an appointment with a Health Sciences advisor, they can contact <a href="mailto:php-advising@php.ufl.edu">php-advising@php.ufl.edu</a>. I am not sure about their office hours, but email is always a good bet since that is our most common mode of communication.</b></p>
<p>Hyltonfam: thank you Nicole. very helpful advice &amp; contact info. My student is also looking for a volunteer opportunity for helping pets with people. any ideas?</p>
<p>dandmpearce@yahoo.com: For planning purposes, is there any way of knowing what courses will be offered online only for Summer 2017? When does registration open for the summer?</p>
<p><b>familychatmoderator(Nicole_advisor): @Hyltonfam: The Brown Center for Leadership and Service is a great office and they coordinate a lot of volunteer activities, so I think they could be a great resource. More info at this link: <a href="http://www.leadershipandservice.ufl.edu/resources/community_partners_list/">http://www.leadershipandservice.ufl.edu/resources/community_partners_list/</a></b></p>
<p><b>familychatmoderator(Nicole_advisor): @dandmpearce: Registration for Summer and Fall will open in late March, so I'd expect the Summer schedule to be posted a few weeks prior. Your student can check the schedule archives. It may not be totally accurate for this Summer but it can give them a better idea of the offerings: <a href="http://registrar.ufl.edu/socarchive/index.html">http://registrar.ufl.edu/socarchive/index.html</a></b></p>
<p>karenfrank: Another question, are the classes at UF curved at all.</p>
<p><b>familychatmoderator(Robyn_Advisor): @dandmpearce@yahoo.com: When your student goes into the schedule of courses for Summer 2017 (available late march), they can click on a button that will show them all of the online courses offered for that term.</b></p>
<p>alineom: What do you recommend as a major for pre-prof (medical) students to stand out, as opposed to majoring in biology?</p>
<p><b>familychatmoderator(Nicole_advisor): @karenfrank: It depends on the course and instructor; some might be, some may not</b></p>
<p>maedyl: Will the instructor state it in the syllabus if there is a possibility of curving? For example, in these challenging math courses where the exams are 80% of the grade?</p>
<p><b>familychatmoderator(Robyn_Advisor): @maedyl: The professor should state it in the syllabus, or your student can contact their instructor to ask about the grading system.</b></p>
<p><b>familychatmoderator(Nicole_advisor): @alineom: Ultimately pre-health students should select a major that interests them. As long as they take the appropriate pre-reqs, no one major is ideal. It's my understanding that med schools like to see students pursue their passions (both in and out of medicine).</b></p>
<p><b>familychatmoderator(Robyn_Advisor): @alineom: Here is some advice I copied from our Pre-Health website at <a href="https://www.advising.ufl.edu/pre-health/apply/prepare/academic-preparation/">https://www.advising.ufl.edu/pre-health/apply/prepare/academic-preparation/</a>. "Professional programs do NOT require students to major in any one particular area and they do not prefer one major over another. You should choose a major based on your strengths, interests, and personality. As long as admission requirements are met you MAY BE IN ANY MAJOR and still apply and be accepted to professional healthcare programs. Major in whatever you find interesting and exciting. Health professions schools value well rounded and educated applicants. You will also be evaluated on the rigor of the courses you take and the number of credits you ta</b></p>
<p>dandmpearce@yahoo.com: The classes my daughter is taking to fulfill her general education requirements for CLAS might not be considered as challenging as others might be (For example, taking Math for Liberal Arts vs Calculus) Should she be concerned on how this will be viewed on Law School applications? It doesn't seem to be necessary to take extra tough courses just for the sake of taking them...</p>

**familychatmoderator(Robyn\_Advisor): @dandmpearce@yahoo.com: Your student should complete courses that fulfill requirements for her major. Her only concern should be doing well in the courses she needs for her degree. There will be students applying to law school from all different majors, so admissions committees understand that students come from a variety of backgrounds.**

**familychatmoderator(Robyn\_Advisor): @dandmpearce@yahoo.com: Law School look at applicant's cumulative GPA, so it is more important that she do well in her courses than worrying about a specific math course in her case.**

dandmpearce@yahoo.com: Thankyou:)

**familychatmoderator(Robyn\_Advisor): @dandmpearce@yahoo.com: Thank YOU!**

GatorNation: Any ideas on what this hold may be? High School and Dual Enrollment transcripts have been sent multiple times within the past three months.

GatorNation: You may not register because you have outstanding high school or college transcripts, or other admissions credentials that are needed to finalize your admission. Please contact the institution to request an official copy of your transcript to be sent to the Office of Admissions, 201 Criser Hall. If you have any questions, please call (352)392-1365.

**familychatmoderator(Nicole\_advisor): @GatorNation: Please have your student reach out to the Admissions office using the contact information there or by emailing [freshman@ufl.edu](mailto:freshman@ufl.edu). The hold is typically related to missing transcripts but it could be that Admissions needs to confirm something with your student first before posting the transcripts**

karenfrank: Thank you for your help.

**familychatmoderator(Robyn\_Advisor): @karenfrank: no problem at all! Let your student know we are here for them!**

JLitt9: Are the advisors to new freshmen students aware of the student's high school courses/grades/activities/AP courses, etc. so that they can make recommendations or suggest better choice of courses to the student? Will they 'challenge' them to take more demanding courses?

**familychatmoderator(Robyn\_Advisor): For those of you who have just joined us, your student can find out how to contact their college advisor by visiting <http://www.ufadvising.ufl.edu/advisors.aspx>.**

**familychatmoderator(Nicole\_advisor): @JLitt9: Great question. We do take their AP exams into account (primarily to make sure that they don't take courses for which they already have credit). In terms of their other high school achievements, it may or may not be something the advisor reviews (depending on the advisor). I think in general it's important for students to select their own classes, since they know best in terms of what interests them. We're always here though to make sure that they're staying on track for their majors and working towards their long-term goals.**

dandmpearce@yahoo.com: Will it be difficult to schedule an appointment with an advisor once the Spring schedule is released?

**familychatmoderator(Robyn\_Advisor): @dandmpearce@yahoo.com: It depends on the college, but for CLAS, although we do occasionally not take appointments and just have walk-ins, our goal is to see your student as quickly as possible. We will only get busier throughout the remainder of the semester, so I would encourage your student to come speak with us this week to discuss a possible spring schedule (even before the schedule comes out) and we can help them understand the types of courses they need. \**

karenfrank: I'm sorry if you answered this already but when do the kids register for next semester's classes.

<b>familychatmoderator(Robyn_Advisor): @karenfrank: beginning October 31st depending on your student's number of completed credits.</b>
Hyltonfam: My daughter wants to know how to talk to an advisor now? She is a major in Chemistry, but will most likely change that - definitely pre-med - Is it best to make an appointment & how do you do this?
<b>familychatmoderator(Robyn_Advisor): @Hyltonfam: Your daughter can speak with a Pre-Health advisor who can also speak to her about changing majors. You can find more information about how to contact them here: <a href="https://www.advising.ufl.edu/pre-health/">https://www.advising.ufl.edu/pre-health/</a>.</b>
<b>familychatmoderator(Nicole_advisor): @karenfrank: Advance registration for Spring will open on October 31st, but students will get a specific time they can register (based on their current credits). They can check their specific time through the Registration Prep link on student.ufl.edu</b>
Hyltonfam: Our only disappointment with UF has been that there is not a particular advisor assigned to the student. How can a student develop a relationship one-on-one with the same advisor?
<b>familychatmoderator(Robyn_Advisor): @Hyltonfam: Your student can absolutely request to speak with the same advisor she has in the past if she has built a relationship with someone specific.</b>
<b>familychatmoderator(Nicole_advisor): @Hyltonfam: Just from an advising perspective, we love working with the same students consistently! Unfortunately, during peak times of the year it becomes more challenging and we also want to make sure that we can serve as many students as possible.</b>
Hyltonfam: technical question: I have been in chat from the start & wanted to go back & read original Q/A more thoroughly & note some of the websites, but I am not able to scroll back to the beginning. I logged out & back in at one point & it only picks up where I logged in the later time. Any ideas how to see the first hour of the conversation?
<b>familychatmoderator(Nicole_advisor): @hyltonfam: I know that New Student and Family Programs had previously posted chat transcripts at this link: <a href="https://www.dso.ufl.edu/nsfp/families-nsfp/chats">https://www.dso.ufl.edu/nsfp/families-nsfp/chats</a>; otherwise, I'm not sure if there's a way to view the earlier conversation</b>
<b>familychatmoderator(Nicole_advisor): @Hyltonfam: If you haven't done so already, I highly recommend joining the UF Families of 2020 Facebook page which has some great information</b>
Hyltonfam: I need to ask about applied physiology kinesiology advisor & website again please. My daughter didn't know if a freshman can major in this or speak with an advisor in this dept?
<b>familychatmoderator(Robyn_Advisor): @Hyltonfam: The academic advisor for the APK program is DeEtta Rhodes and her contact number is (352) 392-0584.</b>
Hyltonfam: thank you so much, this has been very informative.
<b>familychatmoderator(Robyn_Advisor): @Hyltonfam: no problem at all! Have a greta day!</b>

## Online Family Chat - Housing and Residence Education

Tuesday, October 4, 2016

<p><b>familychatmoderator(Vern_Housing):</b> Hi Everyone! Tara and I are here to answer any of your housing questions!</p>
<p>sunjungle: How much should a student be spending for an apartment off campus? What is the market like?</p>
<p><b>familychatmoderator(Vern_Housing):</b> You can find a lot of this info at the Gator Guide from Off Campus Life</p>
<p><b>familychatmoderator(Vern_Housing):</b> Rent Averages  4 bedroom &amp; 4 bathroom - \$5233  3 bedroom &amp; 3 bathroom - \$5852  2 bedroom &amp; 2 bathroom or studio - \$6651  Condos &amp; Houses - \$1200 - \$1500  Additional Costs</p>
<p><b>familychatmoderator(Vern_Housing):</b> Sorry, the formatting there is a little crazy</p>
<p><b>familychatmoderator(Vern_Housing):</b> <a href="http://www.offcampus.ufl.edu/gator_guide/housing/">http://www.offcampus.ufl.edu/gator_guide/housing/</a></p>
<p><b>familychatmoderator(Vern_Housing):</b> 4 bedroom &amp; 4 bathroom - \$523</p>
<p><b>familychatmoderator(Vern_Housing):</b> 3 bedroom &amp; 3 bathroom - \$585</p>
<p><b>familychatmoderator(Vern_Housing):</b> 2 bedroom - \$665</p>
<p><b>familychatmoderator(Vern_Housing):</b> 1 bedroom/bathroom or studio - \$890</p>
<p>Seeay1: Hi! If there's an issue w a roommate, but roommate refuses to meet w RA, what is next step Gator should take?</p>
<p><b>familychatmoderator(Vern_Housing):</b> These rates will fluctuate depending on how close a student is to campus.</p>
<p><b>familychatmoderator(Vern_Housing):</b> @Seeay1 - I would advisor your Gator talk to the Graduate Hall Director or Area Coordinator for the area</p>
<p>sunjungle: thanks1</p>
<p><b>familychatmoderator(Vern_Housing):</b> If you email us your Gator's building (contactus@housing.ufl.edu) we can tell you who those people are and their contact info if you don't have it already.</p>
<p><b>familychatmoderator(Tara_Housing):</b> Hi Karen! We have many different options for your gator! I would recommend having them look at our choices page: <a href="http://www.housing.ufl.edu/undergrad/choices/">http://www.housing.ufl.edu/undergrad/choices/</a> Many of our returning students do enjoy living in our apartment or suite style accommodations.</p>
<p>karenfrank: Hi. My son is considering his housing choices for next year. He's deciding on an off campus apt. vs. on campus. I'd prefer him to be on campus. Can you tell me the preferable housing options for a sophomore that is suite style or apt. style.</p>
<p>karenfrank: I went on that site last night. It looked like Keys, Cypress. Some of the others seemed to be living learning communities.</p>
<p><b>familychatmoderator(Tara_Housing):</b> If he's interested in apartment style where he has his own bedroom Lakeside or Keys would be ideal. Keys is a high demand hall so it will fill up quickly with upperclassman, but if he's unable to select it he will be able to add himself to a waitlist. Lakeside is very popular as well. It is located right next to Southwest Rec.</p>
<p>sunjungle: How much per month does Lakeside or Keys cost?</p>
<p><b>familychatmoderator(Tara_Housing):</b> Infinity, Cypress, and Springs are our suite style halls. Each has their own unique attributes.</p>

<b>familychatmoderator(Tara_Housing): Keys is \$3,174 &amp; \$4,174 per semester</b>
<b>familychatmoderator(Tara_Housing): for this year</b>
<b>familychatmoderator(Tara_Housing): Lakeside is \$3,429 for this year</b>
sunjungle: Thanks!
<b>familychatmoderator(Tara_Housing): Our 17-18 rental rates will not be available until April of next year.</b>
karenfrank: Thank you, when do the kids register and sign up for housing
karenfrank: Also, can you describe a little bit about the unique attributes of Cypress, Infinity and springs. I think I saw that Infinity was the entrepreneur living community which he is not a part of.
<b>familychatmoderator(Vern_Housing): Current students will sign up for housing for next year during December and January</b>
<b>familychatmoderator(Vern_Housing): As far as amenities go, Cypress, Infinity and Springs are very similar.</b>
<b>familychatmoderator(Vern_Housing): The Living and Learning community aspect is a perk more than a restriction - meaning you don't have to be a part of the LLC to be in the building.</b>
<b>familychatmoderator(Vern_Housing): Cypress and Infinity both opened in 2015 so they are very new. Both are small buildings with only about 3% of our residents living in those buildings.</b>
<b>familychatmoderator(Vern_Housing): Springs was built in the 90's and has walk-in closets in the double rooms.</b>
<b>familychatmoderator(Vern_Housing): Getting a single suite in any of these buildings will be very difficult as there are very few.</b>
karenfrank: Thank you for the information. I know you are from UF housing but his group of friends were also considering off campus. Do you have any recommendations for sophomores? If not I understand why.
karenfrank: Will they get an email regarding the registration for housing?
<b>familychatmoderator(Vern_Housing): Yes, they will get an email about signing up for campus housing next year.</b>
<b>familychatmoderator(Vern_Housing): We also have a great resource for students considering living off campus. <a href="http://offcampus.ufl.edu">http://offcampus.ufl.edu</a></b>
<b>familychatmoderator(Vern_Housing): There are all kinds of resources there</b>
alineom: What will be done to feed the kids when hurricane hits? Many eateries were shut down last time...
<b>familychatmoderator(Vern_Housing): @alineom: We will be sending out an email soon to students on how to prepare for the storm. We encourage students to have 3 days' worth of water and food on hand just in case. As far as on campus dining, depending on the size and impact of the storm we may limit the number of dining facilities that are open, but there will be food available to students. The available options will be communicated to students but options may be limited depending on if we have power or any damage to campus.</b>
karenfrank: Thank you. He will look at that link. My son lives in Jennings this year. It's been a great experience there. Very impressed with the residence hall and how clean they keep it.
<b>familychatmoderator(Vern_Housing): @karenfrank: I'm glad he likes it. Some of our students choose to stay in the same building for the next year (some for all 4 years) so he is welcome to return to Jennings!</b>
<b>familychatmoderator(Vern_Housing): @alineom: as a caveat, I don't work with dining services so I don't have the full emergency operations plan for dining available. I'd recommend calling them for the best information.</b>

<p><b>familychatmoderator(Vern_Housing): @alineom: from the UF emergency preparedness website:Whenever possible, food service facilities will be open within the residence areas. Housing units not having foodservice facilities will be provided food if the emergency period extends beyond 24 hours. Students are encouraged to provide for their own food requirements for the initial period of the emergency, usually threedays.</b></p>
<p><b>familychatmoderator(Vern_Housing): <a href="http://www.housing.ufl.edu/undergrad/resources/hurricane-preparedness/">http://www.housing.ufl.edu/undergrad/resources/hurricane-preparedness/</a></b></p>
<p>karenfrank: One last question. I know the kids can request their housing choices in December and Jan. Is that when they find out what they get?</p>
<p><b>familychatmoderator(Vern_Housing): They sign up for next year in December and January. They will select a room starting in February.</b></p>
<p>BlairF: for a freshman living on campus this year, is it time to secure off campus housing for NEXT year at this time?</p>
<p><b>familychatmoderator(Vern_Housing): There is a lot of pressure from the off campus market but it is still very early. There is more housing in Gainesville than there are students - it is a renter's market. I would reach out to Off Campus Life for more information <a href="http://www.offcampus.ufl.edu">www.offcampus.ufl.edu</a></b></p>
<p>Hyltonfam: Hyltonfam:Is it really true freshmen need to be concerned about their housing NOW for NEXT year? We just visited my daughter for family weekend &amp; she said as if midterms weren't enough to stress about, kids were talking about who they were going to room with next year &amp; if they needed to be putting deposits on apartments off campus? She doe</p>
<p><b>familychatmoderator(Vern_Housing): There is a lot of pressure from the off campus market but it is still very early. There is more housing in Gainesville than there are students - it is a renter's market. I would reach out to Off Campus Life for more information <a href="http://www.offcampus.ufl.edu">www.offcampus.ufl.edu</a></b></p>
<p>BlairF: thank you</p>
<p>Hyltonfam: sorry, you just answered that-if students think they may want to stay in a dorm next year due to convenience-any recommendations for dorm housing for sophomores, where freshmen would not be housed? &amp; is there a pre-health LLC?</p>
<p><b>familychatmoderator(Vern_Housing): Students of all ages live in every community. However, our upperclassmen drift toward the suite and apartment style facilities.</b></p>
<p><b>familychatmoderator(Vern_Housing): There is a pre-Health LLC in North Hall</b></p>
<p><b>familychatmoderator(Vern_Housing): However, many students choose to stay in the same residence hall from year to year.</b></p>
<p>amywac64: Can freshman students request the same housing for next year?</p>
<p>amywac64: Do you know, can financial aid be used for off-campus housing?</p>
<p><b>familychatmoderator(Vern_Housing): First year students can request to stay in the same room or switch within the building area or other buildings on campus</b></p>
<p><b>familychatmoderator(Vern_Housing): The answer is yes about financial aid. But I'd talk with Student Financial Affairs for specifics.</b></p>
<p><b>familychatmoderator(Vern_Housing): Florida Prepaid Dormitory plans cannot be used off campus for the full value though.</b></p>
<p>amywac64: Ok - but if she want's to rent an apartment with another student regular financial aid may be used?</p>
<p>amywac64: Thank you - I will talk to SFA</p>

<b>familychatmoderator(Vern_Housing): I believe any financial aid overages would be refunded to her directly and she would be responsible for paying rent.</b>
maedyl: Are there any dorms that are considered generally more social for sophomores?
<b>familychatmoderator(Vern_Housing): No - but students generally gravitate towards suite and apartment style facilities for their second year. The Murphree area is also really popular.</b>
maedyl: Thank you!

## Online Family Chat - Student Health Care Center

Tuesday, October 4, 2016

<p><b>familychatmoderator(Catherine_StudentHealthCareCtr):</b> Good morning! My name is Catherine Seemann, and I am the Communications Coordinator for the UF Student Health Care Center (<a href="http://shcc.ufl.edu">shcc.ufl.edu</a>) Please feel free to ask your questions.</p>
<p>sunjungle: Do you find UF Healthcare comparable in quality to say Obamacare?</p>
<p>themalies: Will UF make flu shots available to students? If so, when and will there be a cost?</p>
<p><b>familychatmoderator(Catherine_StudentHealthCareCtr):</b> sunjungle: The SHCC (Infirmary) offers comprehensive medical care to students, but is not an insurance plan. The optional (or default for uninsured students) UF student insurance plan through UnitedHealthcare StudentResources plan is fairly competitive - more info is available at <a href="http://www.uhcsr.com/uf">www.uhcsr.com/uf</a>. It is a major medical plan.</p>
<p><b>familychatmoderator(Catherine_StudentHealthCareCtr):</b> themalies: Absolutely! Flu shots are available to students now - more info at <a href="http://shcc.ufl.edu/flu">shcc.ufl.edu/flu</a> - and being publicized through the Gatortimes newsletter that goes out to all students, marquee around campus, and our website and social media channels. To obtain a flu shot at no out-of-pocket cost, students should present their Gator1 ID and active insurance card at our Infirmary Health Science Center locations or outreach events throughout October. Thus far, the SHCC has vaccinated close to 5,000 students!</p>
<p>themalies: Thank you...gotta love it when you ask your student this question and they say, "I dunno".</p>
<p><b>familychatmoderator(Catherine_StudentHealthCareCtr):</b> :) Infirmary OR Health Science Center locations. Please excuse the typo.</p>
<p>mrkmak: Do they need an appointment for a flu shot? We've heard rumors of struggles with getting appointments.</p>
<p><b>familychatmoderator(Catherine_StudentHealthCareCtr):</b> mrmak: Appointments are not required, but the wait times have lengthened for walk-in flu shots. The SHCC transitioned to a new electronic health record system in May, which requires that students see a medical provider (MD, PA, or ARNP) to establish care at our facility. Unfortunately, this had led to longer appointment times. We are encouraging students to call before coming to make an appointment to see their provider within 24-48 hours; however, should they feel that their concern is urgent they may ask to speak to a nurse same-day for home care advice. We are truly sorry for this inconvenience.</p>
<p>mrkmak: Thank you! Once she's over this crud she's been fighting, I'll send her in.</p>
<p><b>familychatmoderator(Catherine_StudentHealthCareCtr):</b> Please do! And she is welcome to call to ask for home-care advice. We also have self-help resources on our website that may help ease her symptoms:<a href="http://shcc.ufl.edu/self-help">http://shcc.ufl.edu/self-help</a>.</p>
<p>Floridagatorgal: My son was sick about 2 weeks ago and he went to the infirmary for a visit. I was told would get an activation code afterwards in order to set up his patient portal profile, but he said he did not. Is there any way he can call or stop in and get it? I understand that this would allow him to book future appointments online which I think would be helpful for him.</p>
<p><b>familychatmoderator(Catherine_StudentHealthCareCtr):</b> Floridagatorgal: Absolutely. We provide students with an end-of-visit summary and folded card (CARE CARD) that includes their assigned medical team information and MRN (medical record number) - but we realize that may not make it home sometimes. Your student may request a new activation code online at<a href="https://mychart.shands.org/mychartprd">https://mychart.shands.org/mychartprd</a>.</p>

**familychatmoderator(Catherine\_StudentHealthCareCtr): Floridagatorgal: If he does not know his MRN, he may call our main number (352-392-1161) or his assigned team for that info.**

Floridagatorgal: Thank you for the information. I do not know if he knows who his assigned team is, but I can ask him. Do students have to make an appointment if they'd like to come in and get a flu shot? Do you know if this is a covered service or if there would be a fee charged for it?

**familychatmoderator(Catherine\_StudentHealthCareCtr): Appointments are not required, but the wait times have lengthened for walk-in flu shots because of our transition to a new electronic health record system. To obtain a flu shot at no out-of-pocket cost, students should present their Gator1 ID and active insurance card at our Infirmary or Health Science Center locations, or outreach events throughout October - more info is available at [shcc.ufl.edu/flu](http://shcc.ufl.edu/flu).**

Floridagatorgal: To shorten the wait time, he could just get an appointment for it though?

**familychatmoderator(Catherine\_StudentHealthCareCtr): Unless he is being seen for another medical issue, we typically request students get their flu shots from our walk-in clinic in the Infirmary, or from an outreach event on campus. Early mornings are best for a shorter wait.**

Floridagatorgal: I looked up the outreach events and see one on 10/27 at the Touchdown Terrace. Is that in the stadium?

**familychatmoderator(Catherine\_StudentHealthCareCtr): Yes, but that one is only for UF employees at the annual Benefits Fair. Apologies for any confusion - I'll add that info to the website ASAP.**

Floridagatorgal: No problem & thank you for the information. Could you tell me the walk in hours that he could go in to the infirmary for the shot?

**familychatmoderator(Catherine\_StudentHealthCareCtr): Sure thing! Infirmary, Special Clinics Office, 8:30am to 4:30pm daily.**

**familychatmoderator(Catherine\_StudentHealthCareCtr): Mon-Fri, sorry!**

**familychatmoderator(Catherine\_StudentHealthCareCtr): @Floridagatorgal: I've also learned we can mail the MyChart access info to your student - he just needs to call and request it. Hope this helps!**

## Online Family Chat - Student Perspectives

Tuesday, October 4, 2016

**familychatmoderator(Shahreen\_campusdiplomat): Good morning everyone! I am Shahreen, I'm a senior studying Anthropology at University of Florida! I am also a Campus Diplomat here to help with any questions you might have!! :)**