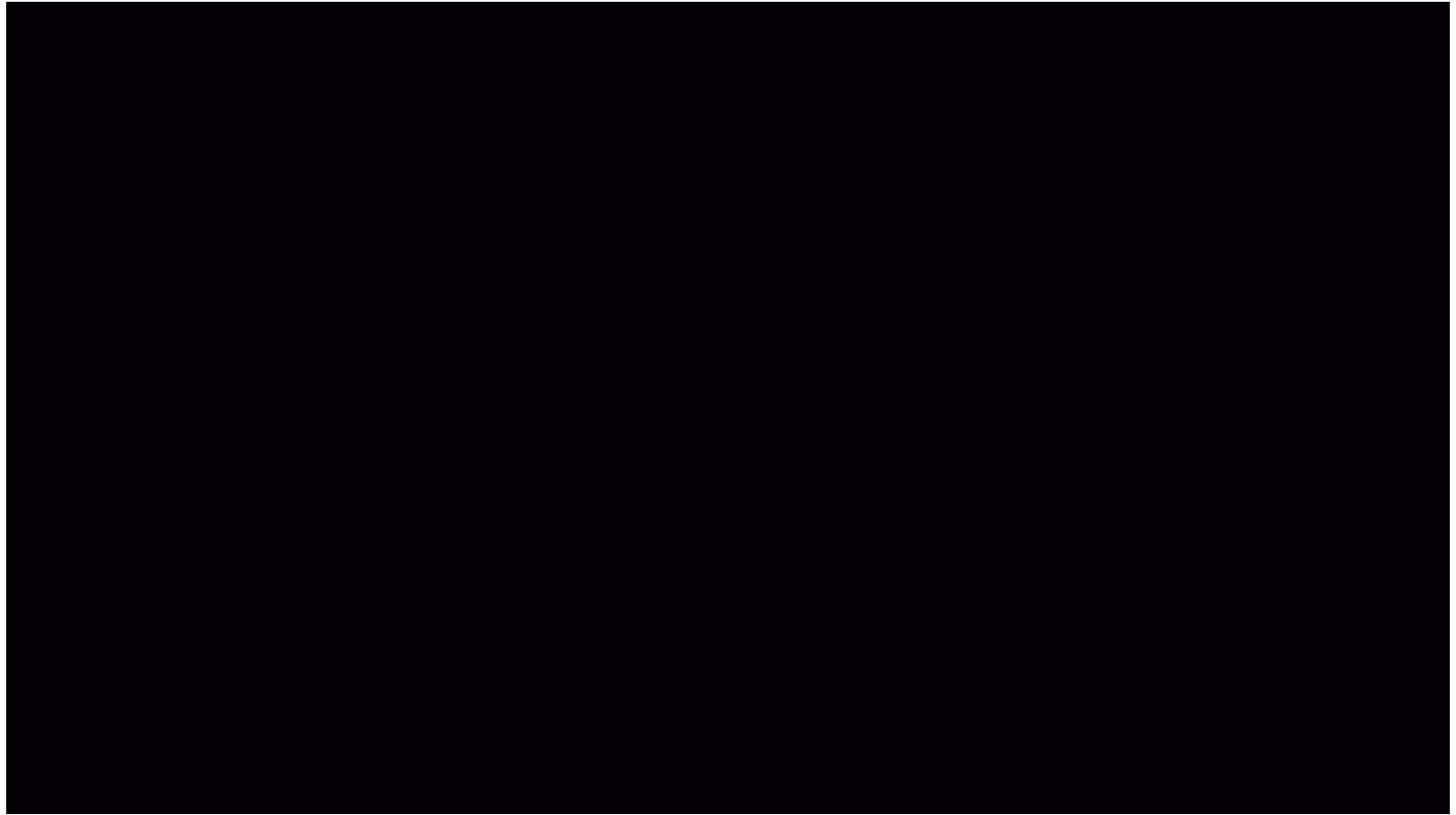


UNIVERSITY OF FLORIDA

STUDENT HEALTH CARE CENTER

BUILDING A HEALTHY FOUNDATION FOR THE GATOR NATION

WELCOME TO THE SHCC



WHAT IS THE SHCC?

The Student Health Care Center (SHCC) is an accredited outpatient clinic staffed by licensed, Board-certified health care professionals committed to helping all patients achieve maximum physical and emotional health.

Accredited by the



ACCREDITATION
ASSOCIATION
for AMBULATORY
HEALTH CARE, INC.

S STANDS FOR SERVICES

AVAILABLE SERVICES:

- General Medical Care
(aka Primary Care)
- Nutrition Counseling
- Immunizations, including
NO-COST FLU SHOTS!
- Sports Medicine
- Physical Therapy
- Women's Health
- Pharmacy & Mini Drug Store
- Lab and X-ray
- Online Self-Help Resources

**AFTER-HOURS ADVICE LINE:
(352) 392-1161**

For urgent, non-emergency medical concerns. The SHCC can help students determine if they should seek medical treatment from a local facility right away, or if they can wait to be seen.

H STANDS FOR HEALTH CARE COSTS

HEALTH FEE 101

- Covers basic SHCC medical visits and evaluation of symptoms ONLY

WHAT WE CHARGE FOR

- Lab tests, crutches, X-rays, medications, physicals, procedures, etc.

USING INSURANCE FOR MEDICAL SERVICES

- Contact the insurance company BEFORE obtaining care to learn how policy will work by providing **SHCC Tax ID number and name**
 - **591680273 (Florida Clinical Practice Association)**
- Student needs copy of insurance card to bring to appointments
- **Patients are responsible for charges not covered by their policy**

PLEASE NOTE: The SHCC Pharmacy accepts a variety of insurance policies when the associated card is presented in the pharmacy:
www.shcc.ufl.edu/pharmacy

SCENARIO I



- A sick patient with Florida Blue health insurance makes an appointment to see a medical provider.
- The provider evaluates the patient and tells them it is likely a viral illness, prescribing fluids and bed rest.
- A claim is sent to the patient's insurance for the visit.
- **The tuition-included health fee covers the patient's \$20 co-pay, and the patient will NOT see a charge for this visit on their UF student account.**

SCENARIO 2



- A sick patient with Florida Blue health insurance makes an appointment to see a medical provider.
- The provider evaluates the patient and orders a lab test for strep throat, which comes back negative. The provider prescribes fluids and bed rest.
- **A claim is sent to the patient's insurance for the visit and the lab test.**
 - **The tuition-included health fee covers the patient's \$20 co-pay.**
 - **Based on their coverage, the patient is responsible for 10% co-insurance for the lab test and will see this charge appear on their student account.**

C STANDS FOR CONTINUITY OF CARE

All students are assigned a primary care team upon entering UF. Students return to the same groups of healthcare providers for care.

Familiar faces are a bonus of this system!

Those with chronic conditions are encouraged to schedule an initial evaluation appointment with the SHCC and bring all medical records.

If referrals for community providers are needed, SHCC staff can assist students in finding the right specialists in the community, including UF Health.



C STANDS FOR CALL OR CLICK

HOURS

FALL & SPRING

Monday-Friday, 8am-5pm

Sunday, 12-4pm (*pharmacy
& walk-ins only for urgent care*)

SUMMER

Monday-Friday, 8am-4:30pm

CALL OR GO ONLINE

(352) 392-1161

<https://my.shcc.ufl.edu>

- Most patients are seen by appt.
- Patients are offered the first available appointment, unless they require urgent or emergency care.
- CANCELLATIONS REQUIRE 24-HOURS NOTICE.

ALL EMERGENCIES: CALL 911
Emergency Contact & Urgent Care Info:
www.shcc.ufl.edu/emergencies

WHO CAN VIEW **PATIENT RECORDS?**

The **SHCC** may not release protected health information for patients over 18 without express permission from the patient.

- ***To release current condition information to a third party during the visit,*** patients over 18 must verbally provide permission and contact information to their health care provider.
- ***To release past health records to a third party,*** patients over 18 must contact SHCC Medical Records.

A phone call or text is all it takes to stay in the know!

We recommend regular communication with your student to discuss their health and well-being.

WHAT SHOULD I **REMEMBER?**

S = Services

We've got students covered! Colds, injuries, prescriptions, nutrition, women's health and much more.

H = Health Care Costs

There is a cost for many SHCC services, but insurance is accepted! Inquire about charges before they happen.

C = Continuity of Care

Familiar faces, access to UF Health and more!

C = Call or Click

Call for same-day appointment availability, call or click for visits more than 24 hours out. Urgent care also available!

SHCC RESOURCES

Main Location: Infirmary
Building, 280 Fletcher Drive

Phone: (352) 392-1161

Website: www.shcc.ufl.edu

 [Facebook.com/ufshcc](https://www.facebook.com/ufshcc)

 [Twitter.com/ufshcc](https://twitter.com/ufshcc)

Patient Financial Services
Assistance with SHCC billing,
insurance and pricing

Phone: (352) 273-4546

Fax: (352) 392-7620

SHCC Tax ID number & name:
591680273, Florida Clinical Practice
Association

Additional Health Care Resources

- **SHCC@Shands Satellite Clinic** in the Health Science Center
- **UF College of Dentistry:** www.dental.ufl.edu
- **UF Department of Ophthalmology:** www.eye.ufl.edu